



February 28, 2006

**BY OVERNIGHT MAIL**

Mary L. Cottrell, Secretary  
Department of Telecommunications and Energy  
One South Station  
Boston, MA 02110

Re: Fitchburg Gas and Electric Light Company d/b/a Unitil,  
Annual Service Quality Report – Electric Division: March 2006  
D.T.E. 06-\_\_

Dear Secretary Cottrell:

Enclosed for filing are the original and two copies of Fitchburg Gas and Electric Light Company d/b/a Unitil's ("Unitil") Annual Service Quality Report for its Electric Division for the calendar year 2005. Additional copies are being provided directly to Department of Telecommunications and Energy ("Department") Staff as indicated below.

As the Department reaffirmed in its letter order of December 30, 2005, with respect to dockets D.T.E. 05-12 through 05-25, this report is for informational purposes only as Unitil is not currently subject to a PBR or merger-related rate plan. *Re 2004 Service Quality Reports for Electric Distribution and Local Gas Distribution Companies*, December 30, 2005 at 4.

This report complies with the Department's February 6, 2003 memorandum issued in D.T.E. 99-84 regarding the format for annual service quality reports. Accordingly, Unitil's Annual Service Quality Report for its Electric Division for the calendar year 2005 is organized as follows: Section I provides a summary matrix of Unitil's service quality data. Section II presents the historical performance data required by the Department as detailed in Unitil's Service Quality Plan. Section III provides work papers supporting the historical performance data.

Gary Epler  
Senior Attorney

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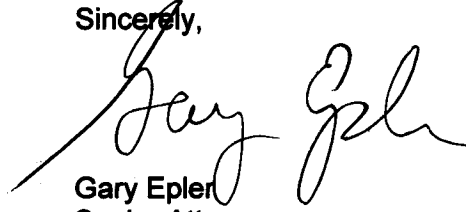
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Mary L. Cottrell, Secretary  
D.T.E. 06-\_\_: Until's Annual Service Quality Report – Electric Division  
February 28, 2006  
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Thank you for your attention to this matter.

Sincerely,



Gary Epler  
Senior Attorney

Enclosure

cc: Jody Stiefel, Hearing Officer (1)  
Ron LeComte, Director, Electric Power Division (1)  
Kevin Brannelly, Director, Rates and Revenue Requirements (1)  
Glenn Shippee, Rates and Revenue Requirements (6)  
Karen Robinson, Director, Consumer Division (1)  
Joseph A. Rogers, Assistant Attorney General (1)  
Robert Sydney, General Counsel, DOER (1)  
David McKeehan, President, No. Central MA Chamber of Commerce (1)